



ITAM Forum Annual Report

U.K. Financial Year April 2023 – April 2024



Letter from our Chair

Dear Members,

During February 2024, we were thrilled to share exciting news about the ITAM Forum's acquisitions of the ITAM Review and LISA. These strategic acquisitions are a monumental step forward in our journey toward enhancing the resources and support we provide to our community.

The ITAM Review has long been a cornerstone in our industry, known for its in-depth analysis, up-to-date news, and expert opinion pieces. Additionally, LISA's comprehensive training programs and certification courses are the gold standard for current ITAM and licensing education.

By bringing the ITAM Review and LISA into our fold, we gain a repository of knowledge and an established platform that will greatly benefit our members. This integration ensures that our community has direct access to leading practices, trends, and the expertise needed to drive the ITAM profession forward, empowering you with the skills and credentials needed to excel in ITAM.

These acquisitions are a clear indicator of our dedication to the growth and professionalisation of IT Asset Management. By combining forces, we not only enhance our ability to serve our members but also strengthen the ITAM community's global influence and standards.

We are setting the stage for a new era where the ITAM Forum provides cutting-edge resources that directly contribute to the success of our members and the broader industry.

Thank you for your continued support and enthusiasm. Together, we will continue to elevate the ITAM profession.

Warm regards,

Ron Brill
Chair of the Board of Trustees, ITAM Forum

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Vision, Mission, Guiding Principles and Values

Vision:

All organisations investing in technology have an appropriate ITAM capability delivering business value.

Mission:

To promote the business practice of IT Asset Management.

Guiding principles:

- **Not for profit:** We are independent and impartial, serving the best interests of the whole ITAM industry.
- **End-user led:** We are governed by a Trustee Board to ensure we are realistic, relevant and deliver value to end-user practitioners.
- **Collaborative:** We are constructive and collaborative, bringing all ITAM industry stakeholders together to push the industry forward.

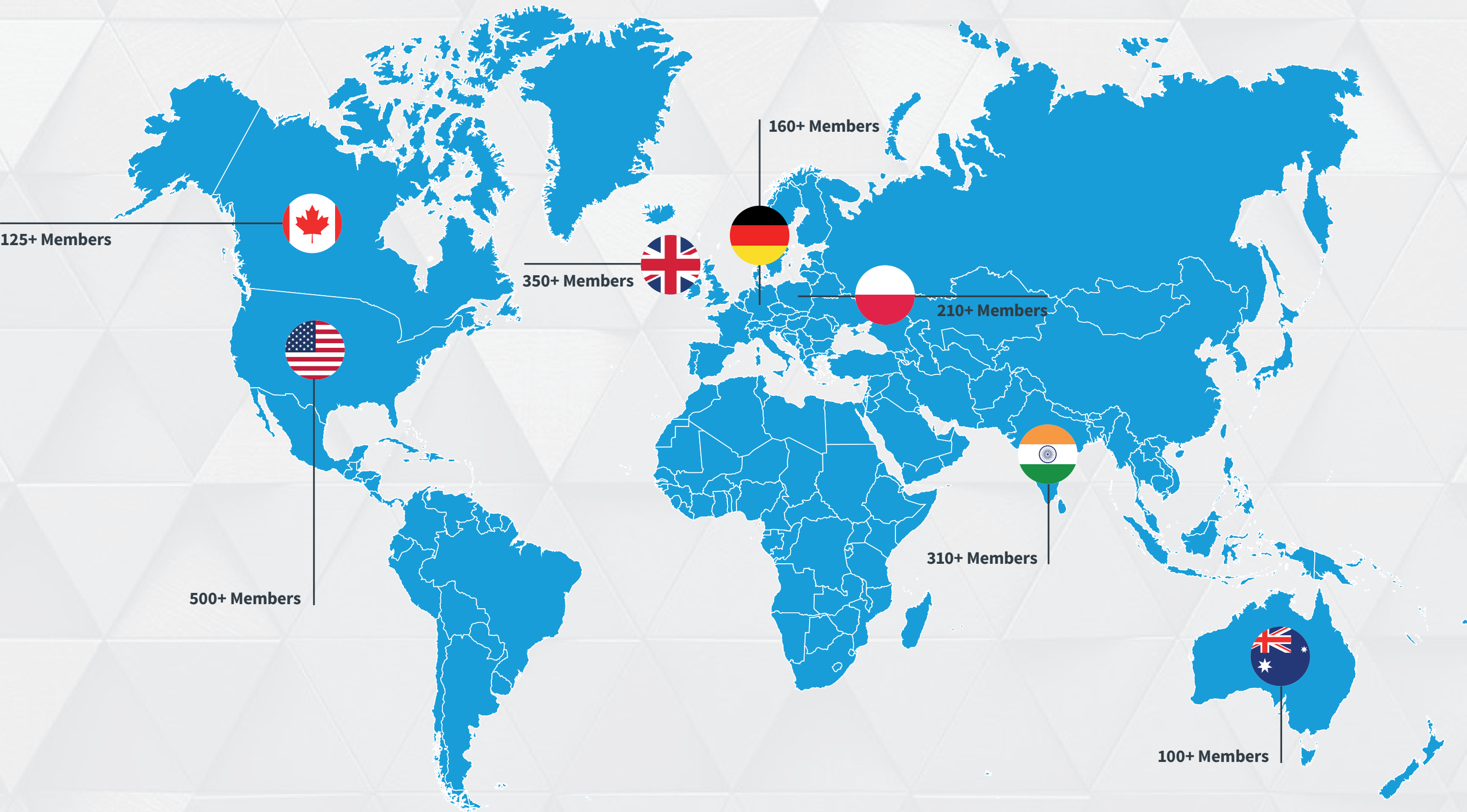
Values:

- **ITAM Champions:** We know the business value ITAM brings, and we want to inspire others so they too can benefit.
- **Community:** We are an inclusive and welcoming global community of passionate ITAM professionals.
- **Bold:** We always speak the truth to our industry so we can help it improve and be the best it can be.
- **Catalyst:** We push ITAM forward so it's better understood, respected, trusted, valued, and turned to for guidance.
- **Independent:** We are the only ITAM organisation led by end users. We're a not-for-profit with a volunteer Board of Trustees.

Our Community

Our membership grew **50%** during the last financial year.

Our members come from **76 different countries** – an **80%** increase from the previous financial year – and from as far and wide as Australia, Brazil, Canada, Singapore and South Africa.



Key Events of 2023/24



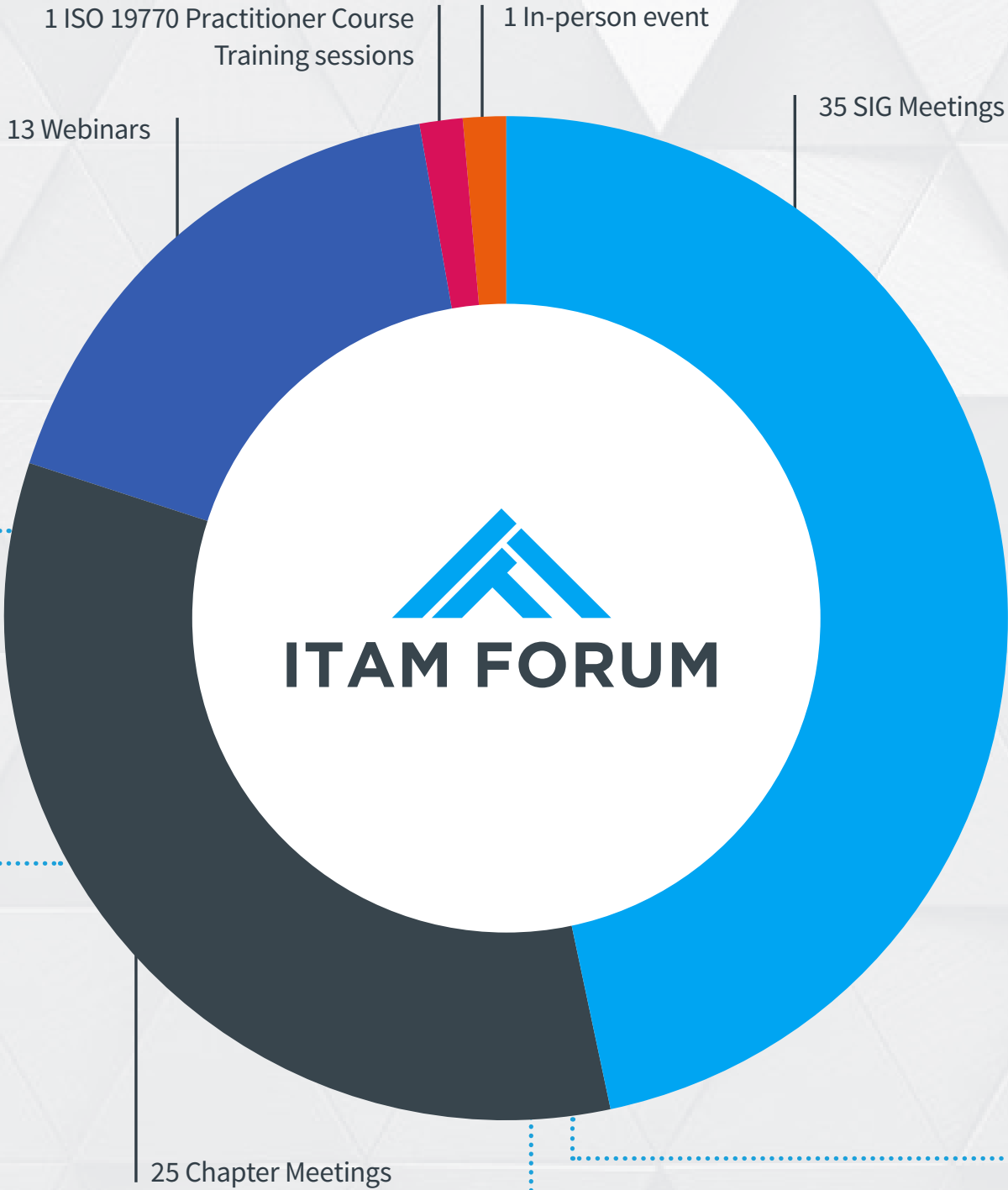
Community Events



Türkiye Chapter



UK Chapter




Australia Chapter



Poland Chapter

Member Resources



Interview with Sarah Marriott, Consultant of the Year 2022
Mar 19 · The ITAM Review Podcast
Save on Spotify
44:01



Profile: Kristy Stroud

"I'm a small-town girl from Arkansas, U.S.A. Through my career, I've travelled the world, worked with some of the largest companies, sat in meetings with all levels of executives and made recommendations that have significantly impacted businesses."



What career path were you on before meeting ITAM?
I started my career as a consultant for a local government company selling hardware, software and networks.

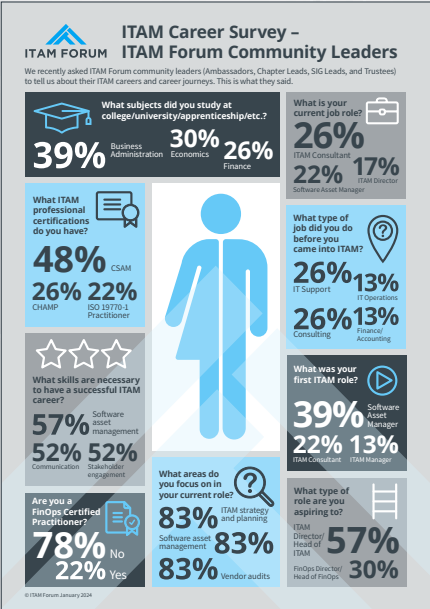
How has ITAM helped you from a rewarding career perspective?
I'm a small-town girl from Arkansas, U.S.A. Through my career, I've travelled the world, worked with some of the largest companies, sat in meetings with all levels of executives and made recommendations that have significantly impacted businesses.

Do you think there is a type of personality or skill set that's well suited to ITAM?
You have to be a good communicator and a team player. You're going to be solving problems, sometimes in a detective way. You can't be "that" person to someone else, that's someone else's problem. You have to want to solve the problem. You have to be able to work with all the eggs in the basket and work and win. The biggest difference you can make is to say, "You also have to be creative and come up with alternative ways to do things." The number one for me is that you have to be inquisitive. You want to know the "why" and you have to be that detective type person.

Why do you think ITAM is a great career option?
When I started in ITAM, early in my career, I was involved in selling software. I was more concerned with them and their needs. My life as a mom and wife had to take priority. As I had a career partner, I said, "I did my job, and I was able to walk out at the end of the day. As my children got older and didn't need me as much, I was able to transition into a career in ITAM. That is one of the really great things about ITAM. I can come in and just do my job, but I'll have a significant impact on the company, but if I'm able and want to, I can transition to a career within ITAM."

What would you tell someone considering a role or career in ITAM?
Don't give up. You want to focus on hardware or software. After picking your path, remember to take care of the other. If you go with software, learn all you can about the major players such as Microsoft, Oracle, SAP, and Adobe. Having this knowledge will significantly help.







ITAM INSIGHTS

MEMBERSHIP MAGAZINE OF THE ITAM FORUM

Convergence is Coming to Asset Management

A Deeper Dive into the Future of AI Licensing Models
The Importance of ISO 19770-1 Certification
Energy & E-Waste – The AI Tsunamis
Decoding FinOps Framework 2024 Updates: Implications for ITAM Professionals

Videos

Blogs

Podcasts

ITAM Career Profiles

On-demand webinars

Membership Magazine

eBooks

In-person events



Ron Brink
Vice Chair, Board of Trustees, ITAM Forum
Convenor, IT Asset Management (WG21), ISO



AI + ITAM






HAM: The comeback king! 🏰

....Reigniting HAM within your organisation



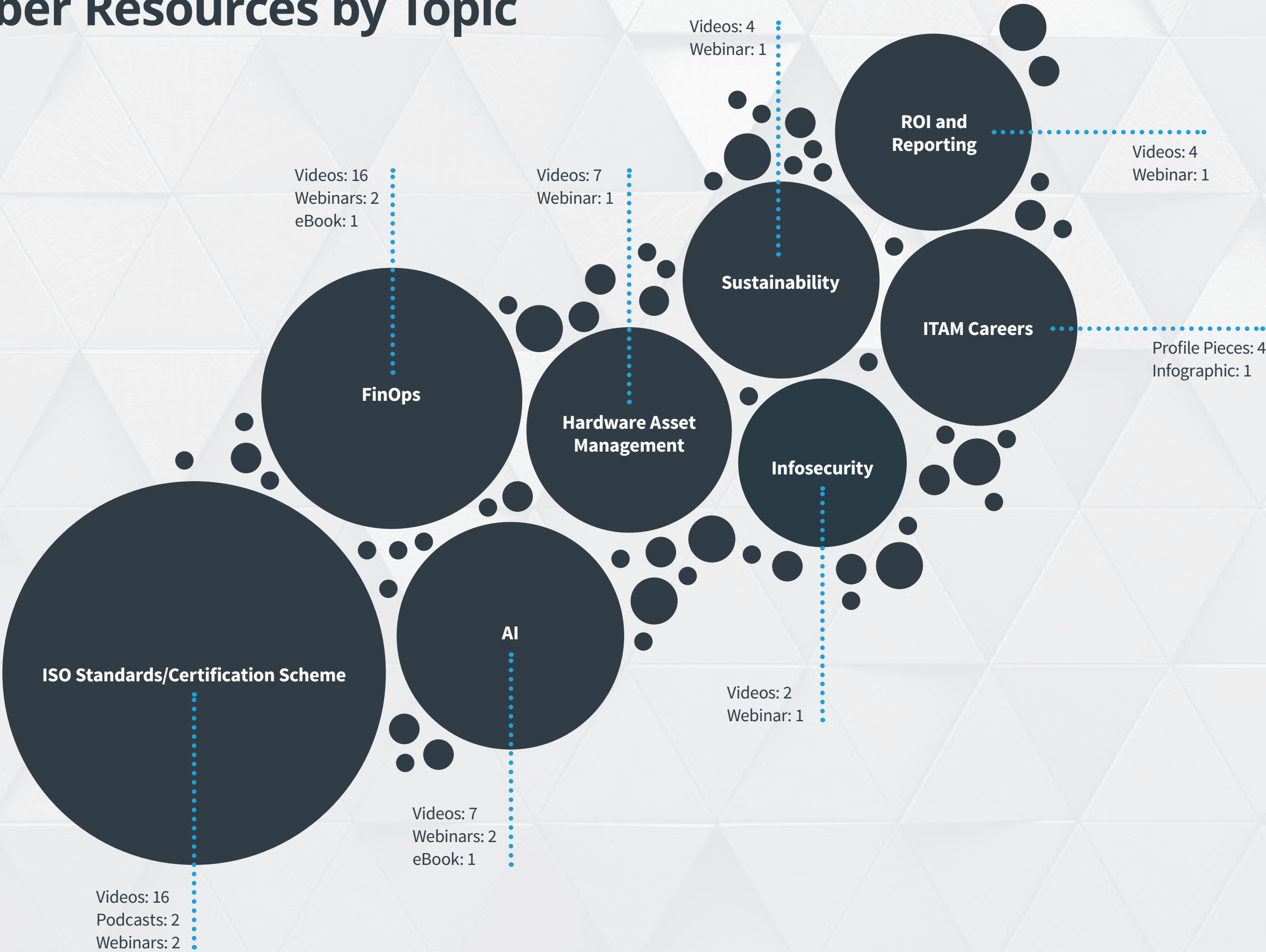
AI and ITAM



ITAM Forum Leadership Summit

WE LOOK FORWARD TO SEEING YOU

Member Resources by Topic



Our Board of Trustees

To ensure the ITAM Forum is relevant, it is overseen by a trustee board of ITAM professionals and representatives from other, related industries. These individuals perform a governance role and help to push ITAM forward.



End-user Trustees



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Omeir Yusuf
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Our Community Leaders

Country Chapter Leads

Australia (x2)

- Chapter Lead (Sydney branch): [Narelle Matheson](#)
- Chapter Co-lead (Sydney branch): [Michael Rainer](#)
- Chapter Lead (Melbourne branch): [Alan J. Benger](#)

Canada

- Chapter Lead: [Sherry Irwin](#)
- Chapter Co-lead: [Clare Calder](#)

France

- Leads:

Germany

- Chapter Lead: [Patrick Milas](#), [Benjamin Pläge](#)
- Chapter Co-leads: [Michael Bohlen](#), [Jan Hachenberger](#)

India

- Chapter Lead: [Venkat Krishnan](#)
- Chapter Co-lead: [Nakul Wadhwa](#), [Premnadh Karekath](#)

Poland

- Chapter Lead: [Marcin Grzywacz](#)
- Chapter Co-lead: [Bartosz Rychiewski](#)

Spanish speaking (world wide)

- Chapter Lead: [Pedro Cuadros](#)
- Chapter Co-lead: [Zesergio Mendoza](#)

The Netherlands

- Chapter Lead: [Jan van Kalker](#)
- Chapter Co-lead: [Matthias van Beeren](#)

Türkiye

- Chapter Lead: [Kerim Yüksel](#)
- Chapter Co-lead: [Abdullah Tutğaç](#)

USA:

- Chapter Lead: [Ruxton Schuh](#)

SIG Leads

AI + ITAM

- Lead: [Martin Thompson](#) 

Certification Course Alumni

- Lead: [Martin Thompson](#) 

Optimisation

- Lead: [Julian Ellis](#) 

Sustainability

- Lead: [Venkat Krishnan](#) 

Women in ITAM (APAC, EMEA, NA)



Leads APAC:

- [Rica Weller](#) 
- [Catherine Zhang](#) 
- [Miriam Redding](#) 

Leads Europe:

- [Rebeca Horton](#) 
- [Julia Veall](#) 

Leads North America:

- [Dale Van Looyen](#) 
- [Kristy Stroud](#) 

Ambassadors

Sustainability



Brooks Hoffman
[LinkedIn](#)



Venkat Krishnan
[LinkedIn](#)

ITAM Fundamentals



Marisha Khare
[LinkedIn](#)



Johan West
[LinkedIn](#)

Infosecurity



Ashley Scammell
[LinkedIn](#)



Mustafa Çelen
[LinkedIn](#)

FinOps



Catherine Zhang
[LinkedIn](#)



Sergio Molina
[LinkedIn](#)

ITAM Power Skills



Mátyás Jula
[LinkedIn](#)



James Burson
[LinkedIn](#)



Our Patrons

We're thankful to be supported by a range of Patrons who share our mission to promote and grow the business practice of IT asset management. Our Certification Patrons are best qualified to help organisations achieve ISO/IEC 19770-1 certification. They have first-hand knowledge of, and experience with, the certification process.

Our Patrons



Our Certification Patrons





LISA
FROM ITAM FORUM

ITAM REVIEW
FROM ITAM FORUM

MARKETPLACE
FROM ITAM FORUM

WISDOM
FROM ITAM FORUM

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