



**ITAM FORUM**

# **ITAM Forum Annual Report**

U.K. Financial Year April 2023 – April 2024



## Letter from our Chair

Dear Members,

During February 2024, we were thrilled to share exciting news about the ITAM Forum's acquisitions of the ITAM Review and LISA. These strategic acquisitions are a monumental step forward in our journey toward enhancing the resources and support we provide to our community.

The ITAM Review has long been a cornerstone in our industry, known for its in-depth analysis, up-to-date news, and expert opinion pieces. Additionally, LISA's comprehensive training programs and certification courses are the gold standard for current ITAM and licensing education.

By bringing the ITAM Review and LISA into our fold, we gain a repository of knowledge and an established platform that will greatly benefit our members. This integration ensures that our community has direct access to leading practices, trends, and the expertise needed to drive the ITAM profession forward, empowering you with the skills and credentials needed to excel in ITAM.

These acquisitions are a clear indicator of our dedication to the growth and professionalisation of IT Asset Management. By combining forces, we not only enhance our ability to serve our members but also strengthen the ITAM community's global influence and standards.

We are setting the stage for a new era where the ITAM Forum provides cutting-edge resources that directly contribute to the success of our members and the broader industry.

Thank you for your continued support and enthusiasm. Together, we will continue to elevate the ITAM profession.

Warm regards,

**Ron Brill**  
Chair of the Board of Trustees, ITAM Forum

“ We are setting the stage for a new era where the ITAM Forum provides cutting-edge resources that directly contribute to the success of our members and the broader industry. ”

# Vision, Mission, Guiding Principles and Values

## Vision:

All organisations investing in technology have an appropriate ITAM capability delivering business value.

## Mission:

To promote the business practice of IT Asset Management.

## Guiding principles:

- **Not for profit:** We are independent and impartial, serving the best interests of the whole ITAM industry.
- **End-user led:** We are governed by a Trustee Board to ensure we are realistic, relevant and deliver value to end-user practitioners.
- **Collaborative:** We are constructive and collaborative, bringing all ITAM industry stakeholders together to push the industry forward.

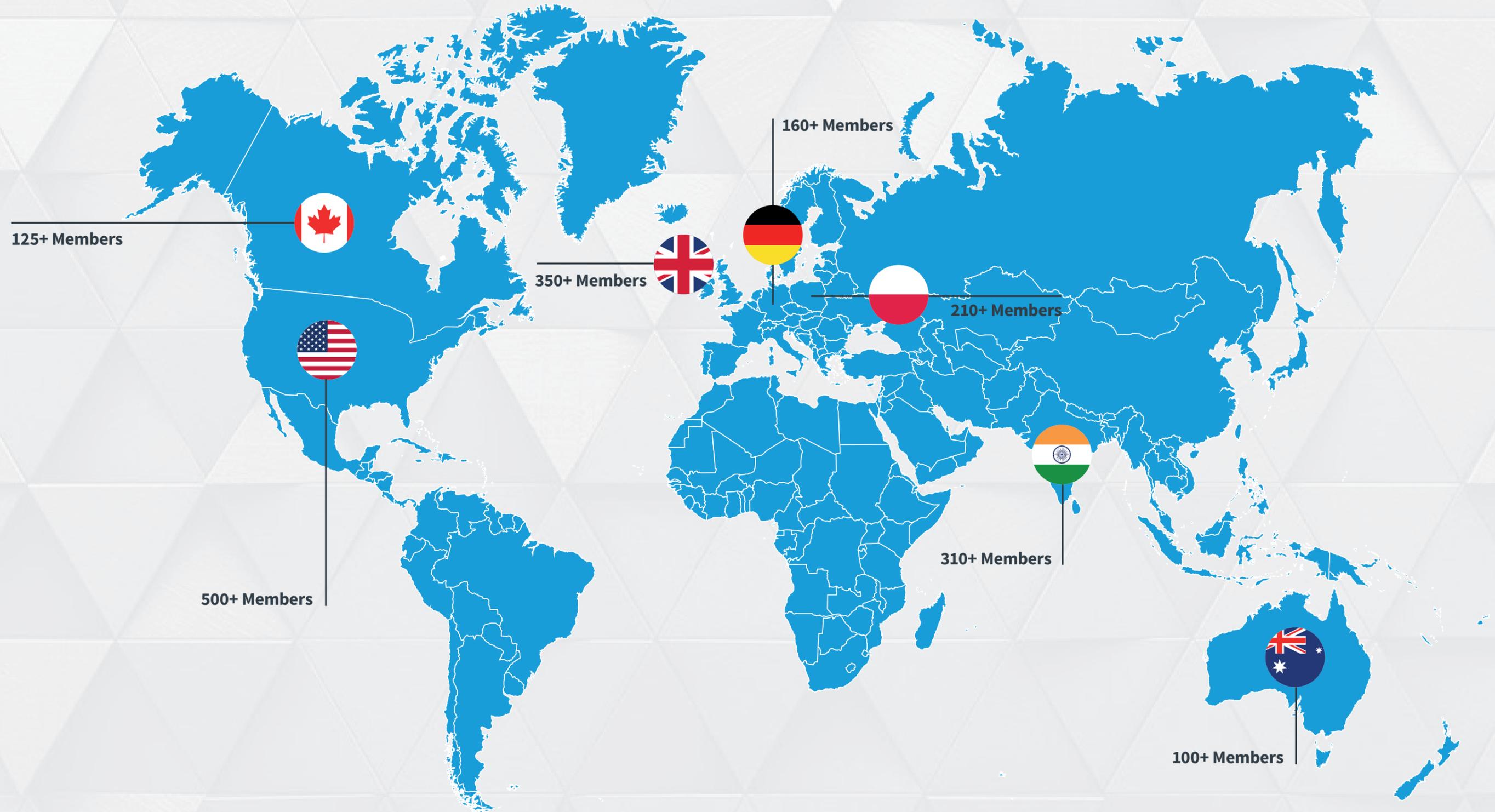
## Values:

- **ITAM Champions:** We know the business value ITAM brings, and we want to inspire others so they too can benefit.
- **Community:** We are an inclusive and welcoming global community of passionate ITAM professionals.
- **Bold:** We always speak the truth to our industry so we can help it improve and be the best it can be.
- **Catalyst:** We push ITAM forward so it's better understood, respected, trusted, valued, and turned to for guidance.
- **Independent:** We are the only ITAM organisation led by end users. We're a not-for-profit with a volunteer Board of Trustees.

# Our Community

Our membership grew **50%** during the last financial year.

Our members come from **76 different countries** – an **80%** increase from the previous financial year – and from as far and wide as Australia, Brazil, Canada, Singapore and South Africa.



# Key Events of 2023/24



# Community Events



Türkiye Chapter



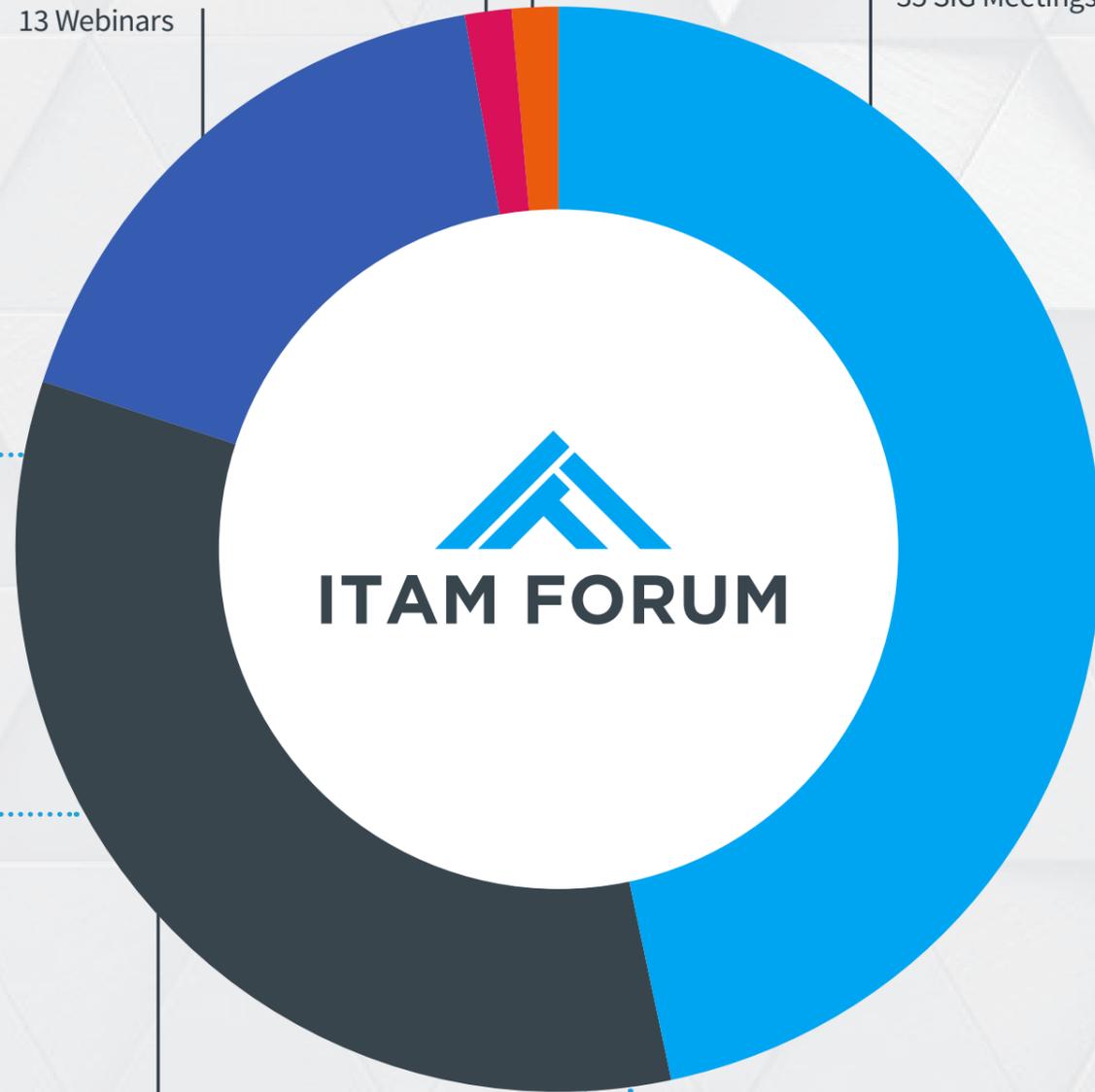
UK Chapter

1 ISO 19770 Practitioner Course  
Training sessions

1 In-person event

35 SIG Meetings

13 Webinars



Australia Chapter

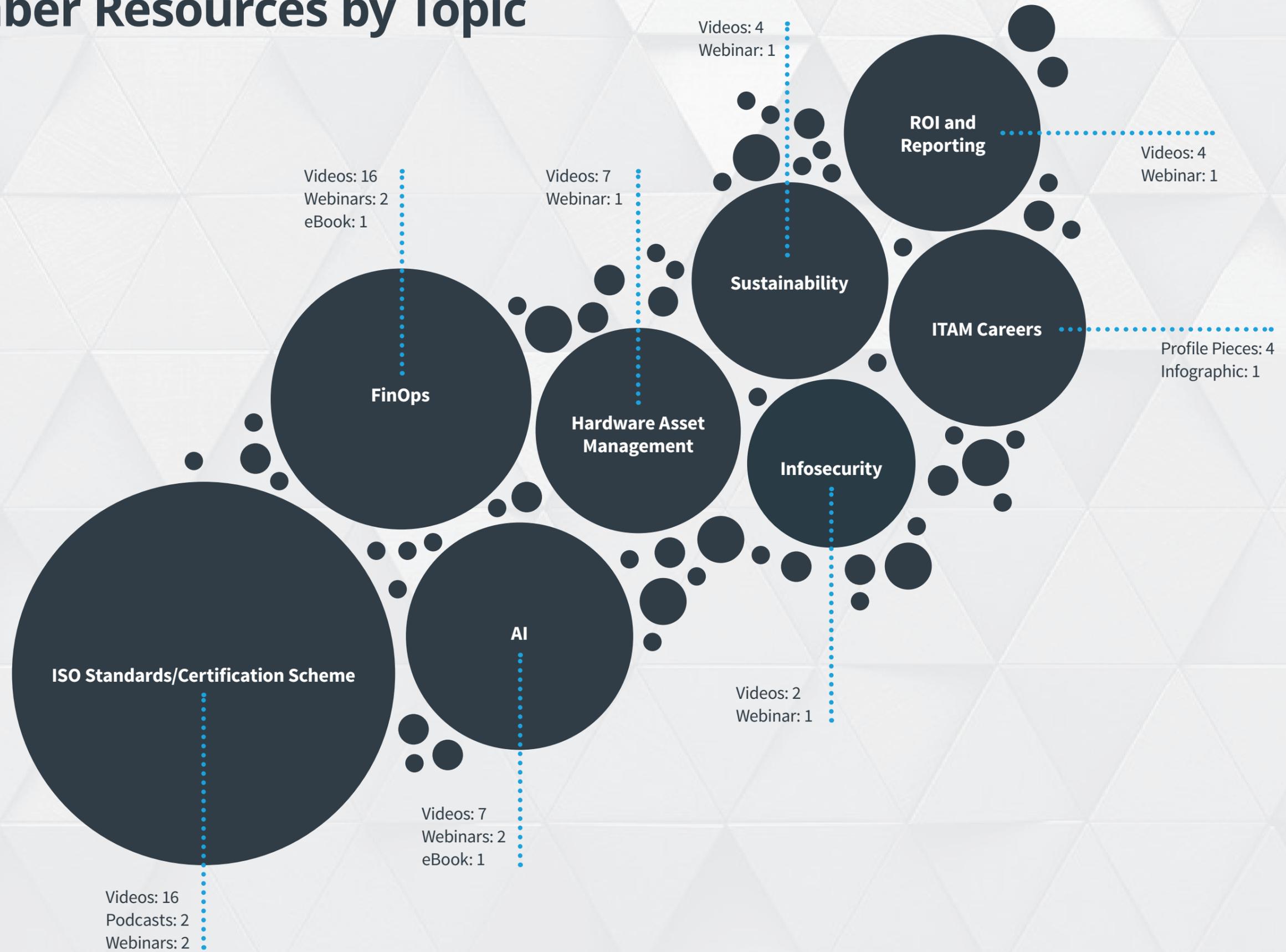


Poland Chapter

25 Chapter Meetings



# Member Resources by Topic



# Our Board of Trustees

To ensure the ITAM Forum is relevant, it is overseen by a trustee board of ITAM professionals and representatives from other, related industries. These individuals perform a governance role and help to push ITAM forward.



## End-user Trustees



**Bryant Caldwell**  
[LinkedIn](#)



**Salomé Keet (VICE CHAIR)**  
[LinkedIn](#)



**Jaroslaw Richert**  
[LinkedIn](#)



**Paul Cooper**  
[LinkedIn](#)



**Richard Mandy**  
[LinkedIn](#)



**Rachel Ryan**  
[LinkedIn](#)

## Industry Trustees



**Trent Allgood**  
[LinkedIn](#)



**Neil Frodsham**  
[LinkedIn](#)



**Sherry Irwin**  
[LinkedIn](#)



**Martin Thompson**  
[LinkedIn](#)



**Matt Ward**  
[LinkedIn](#)



**Ron Brill (CHAIR)**  
[LinkedIn](#)



**Brooks Hoffman**  
[LinkedIn](#)



**Kristy Stroud**  
[LinkedIn](#)



**Ben van den Bosch**  
[LinkedIn](#)



**Omeir Yusuf**  
[LinkedIn](#)

# Our Community Leaders

## Country Chapter Leads

### Australia (x2)

- Chapter Lead (Sydney branch): [Narelle Matheson](#)
- Chapter Co-lead (Sydney branch): [Michael Rainer](#)
- Chapter Lead (Melbourne branch): [Alan J. Benger](#)

### Canada

- Chapter Lead: [Sherry Irwin](#)
- Chapter Co-lead: [Clare Calder](#)

### France

- Leads:

### Germany

- Chapter Lead: [Patrick Milas](#), [Benjamin Pläge](#)
- Chapter Co-leads: [Michael Bohlen](#), [Jan Hachenberger](#)

### India

- Chapter Lead: [Venkat Krishnan](#)
- Chapter Co-lead: [Nakul Wadhwa](#), [Premnadh Karekath](#)

### Poland

- Chapter Lead: [Marcin Grzywacz](#)
- Chapter Co-lead: [Bartosz Rychiewski](#)

### Spanish speaking (world wide)

- Chapter Lead: [Pedro Cuadros](#)
- Chapter Co-lead: [Zesergio Mendoza](#)

### The Netherlands

- Chapter Lead: [Jan van Kalkerem](#)
- Chapter Co-lead: [Matthias van Beeren](#)

### Türkiye

- Chapter Lead: [Kerim Yüksel](#)
- Chapter Co-lead: [Abdullah Tutğaç](#)

### USA:

- Chapter Lead: [Ruxton Schuh](#)

## SIG Leads

### AI + ITAM

- Lead: [Martin Thompson](#) 

### Certification Course Alumni

- Lead: [Martin Thompson](#) 

### Optimisation

- Lead: [Julian Ellis](#) 

### Sustainability

- Lead: [Venkat Krishnan](#) 

### Women in ITAM (APAC, EMEA, NA)

#### Leads APAC:

- [Rica Weller](#) 
- [Catherine Zhang](#) 
- [Miriam Redding](#) 

#### Leads Europe:

- [Rebeca Horton](#) 
- [Julia Veall](#) 

#### Leads North America:

- [Dale Van Looyen](#) 
- [Kristy Stroud](#) 

## Ambassadors

### Sustainability



**Brooks Hoffman**  
[LinkedIn](#)



**Venkat Krishnan**  
[LinkedIn](#)

### ITAM Fundamentals



**Marisha Khare**  
[LinkedIn](#)



**Johan West**  
[LinkedIn](#)

### Infosecurity



**Ashley Scammell**  
[LinkedIn](#)



**Mustafa Çelen**  
[LinkedIn](#)

### FinOps



**Catherine Zhang**  
[LinkedIn](#)



**Sergio Molina**  
[LinkedIn](#)

### ITAM Power Skills



**Mátýás Jula**  
[LinkedIn](#)



**James Burson**  
[LinkedIn](#)



# Our Patrons

We're thankful to be supported by a range of Patrons who share our mission to promote and grow the business practice of IT asset management. Our Certification Patrons are best qualified to help organisations achieve ISO/IEC 19770-1 certification. They have first-hand knowledge of, and experience with, the certification process.

## Our Patrons



**FLEXera**  
Inform IT. Transform IT.™



**IRON MOUNTAIN**®



**ITAM REVIEW**  
FROM ITAM FORUM



**NOVENTIQ**  
Global expertise, local outcomes



software **one**



**servicenow**®



SNOW 



 **synyega**

---

## Our Certification Patrons



 **Anglepoint**



 **SHI**



**TMG** The Mastermind Group



**LISA**  
FROM ITAM FORUM

**ITAM REVIEW**  
FROM ITAM FORUM

**MARKETPLACE**  
FROM ITAM FORUM

**WISDOM**  
FROM ITAM FORUM

**ITAM Forum Ltd**

Fairview House, 43 Bath Road, Old Town, Swindon SN1 4AS  
United Kingdom

[support@itam.org](mailto:support@itam.org)

[itamf.org](http://itamf.org)

[Join us!](#)



[LinkedIn](#)



[Twitter](#)



[YouTube](#)