

ISO/IEC 19770 family of standards

ISO is the global standards organisation. Countries are members of ISO, and each appoints one **national standards body** to be its ISO representative. National standards bodies appoint volunteer delegate experts to participate in committees, and it is these individuals who write the standards.

The <u>ITAM Standards Committee</u> was established in 2004. It has more than 175 members from 25+ countries.

TO DATE, IT HAS PUBLISHED 7 ITAM STANDARDS:

1. 19770-1: requirements for an ITAM system within the context of the organization

19770

Seeks to integrate the people, processes and technologies necessary to manage each and every stage of the IT asset lifecycle.

ISO 19770-1

ISO 19770-1 is a Management Systems Standard. It's based on the Deming Cycle (Plan-Do-Check-Act or PDCA) of continuous improvement. The cycle is iterative and continuous.

ISO 19770-1 Certification

The **ITAM Forum** is creating the world's first ISO 19770-1 certification scheme so organisations can demonstrate the quality of their ITAM practices. It's Committee of Experts (nearly 100 volunteer ITAM professionals from 25+ countries) has developed a draft that is now being validated.

Find out more

For a high-level overview of ISO and the ISO ITAM Standard, watch this helpful recording.

7. 19770-11: Requirements for bodies providing audit and certification of 19770-1

> 6. 19770-8: mapping of industry practices to/from ISO/IEC 19770

Defines requirements, guidelines, formats and approaches for use when producing a mapping document that defines how industry practices map to/from the ISO/IEC 19770 series.

5. 19770-5: overview and vocabulary

Contains an overview of ITAM/SAM, the ISO/IEC 19770 family of standards, the foundation principles and approaches on which ITAM is based, and the terms and definitions used throughout the ISO/IEC 19770 family of standards.

4. 19770-4: resource utilization management

Seeks to enhance and automate the process of ITAM by offering information structures designed to align with the identification information defined in ISO/IEC 19770-2 and the entitlement information defined in ISO/IEC 19770-3.

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2. 19770-2:

software identification tags

Helps overcome the technical challenges associated with software discovery, identification, and contextualization, thereby enhancing the accuracy and reliability of SAM processes.

3. 19770-3: software entitlement schema

Provides a technical definition of a schema that can encapsulate the details of software entitlements, including usage rights, limitations, and metrics.